

RFP 2017.322 TRANSLATION AND INTERPRETATION SERVICES

CONTRACTOR: CESCO Linguistic Services

Denver, Colorado

CATEGORY: (project specific)	Total Available Points	Evaluator 1	Evaluator 2	Evaluator 3	Evaluator 4	Evaluator 5	CATEGORY TOTALS	COSTS/FEES
EXPERIENCE AND QUALIFICATIONS OF AGENCY AND STAFF	35	30	35	30	30	27	152	Costs vary depending on service*
EXPERIENCE TRANSLATING WRITTEN DOCUMENTS, INCLUDING GOVERNMENT AND LEGAL	20	20	20	16	20	17	93	
DEMONSTRATE KNOWLEDGE OF INTERPRETATION AND TRANSLATION OF PUBLIC DOCUMENTS	10	10	10	8	7	8	43	
DIVERSITY OF LANGUAGES SERVICES	10	10	10	7	7	7	41	
FEE SCHEDULE	10	10	10	10	10	10	50	
PROGRAMS AND AVAILABILITY OF IN PERSON SERVICES, TURNAROUND AND RESPONSE TIME	10	10	10	6	8	7	41	
OVERALL CAPABILITY TO PROVIDE OVERSIGHT OF SERVICE AND TIMELY REPORTS AND BILLING	5	3	5	5	2	4	19	
TOTALS:	100	93	100	82	84	80	439	

TOTAL SCORE:

439

AVERAGE

87.8

CONTRACTOR: A&A Languages, LLC

Denver, Colorado

CATEGORY: (project specific)	Total Avail. Points	Evaluator 1	Evaluator 2	Evaluator 3	Evaluator 4	Evaluator 5	CATEGORY TOTALS	COSTS/FEES
EXPERIENCE AND QUALIFICATIONS OF AGENCY AND STAFF	35	30	35	32	30	30	157	Costs vary depending on service*
EXPERIENCE TRANSLATING WRITTEN DOCUMENTS, INCLUDING GOVERNMENT AND LEGAL	20	18	20	13	18	17	86	
DEMONSTRATE KNOWLEDGE OF INTERPRETATION AND TRANSLATION OF PUBLIC DOCUMENTS	10	10	10	8	7	8	43	
DIVERSITY OF LANGUAGES SERVICES	10	10	10	7	8	6	41	
FEE SCHEDULE	10	10	10	10	10	10	50	
PROGRAMS AND AVAILABILITY OF IN PERSON SERVICES, TURNAROUND AND RESPONSE TIME	10	5	10	8	8	7	38	
OVERALL CAPABILITY TO PROVIDE OVERSIGHT OF SERVICE AND TIMELY REPORTS AND BILLING	5	4	5	4	2	4	19	
TOTALS:	100	87	100	82	83	82	434	

TOTAL SCORE:

434

AVERAGE

86.8

CONTRACTOR: LanguageLine Solutions

Dallas, Texas

CATEGORY: (project specific)	Total Avail. Points	Evaluator 1	Evaluator 2	Evaluator 3	Evaluator 4	Evaluator 5	CATEGORY TOTALS	COSTS/FEES
EXPERIENCE AND QUALIFICATIONS OF AGENCY AND STAFF	35	30	35	24	34	30	153	Costs vary depending on service*
EXPERIENCE TRANSLATING WRITTEN DOCUMENTS, INCLUDING GOVERNMENT AND LEGAL	20	10	10	12	20	17	69	
DEMONSTRATE KNOWLEDGE OF INTERPRETATION AND TRANSLATION OF PUBLIC DOCUMENTS	10	5	5	6	10	7	33	
DIVERSITY OF LANGUAGES SERVICES	10	5	10	9	10	8	42	
FEE SCHEDULE	10	10	10	10	10	10	50	
PROGRAMS AND AVAILABILITY OF IN PERSON SERVICES, TURNAROUND AND RESPONSE TIME	10	3	3	5	7	5	23	
OVERALL CAPABILITY TO PROVIDE OVERSIGHT OF SERVICE AND TIMELY REPORTS AND BILLING	5	5	5	4	5	5	24	
TOTALS:	100	68	78	70	96	82	394	

TOTAL SCORE:	394	AVERAGE	78.8
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CONTRACTOR: Human Touch Translation Ltd.						New York, NY			
CATEGORY: (project specific)	Total Avail. Points	Evaluator 1	Evaluator 2	Evaluator 3	Evaluator 4	Evaluator 5	CATEGORY TOTALS	COSTS/FEES	
EXPERIENCE AND QUALIFICATIONS OF AGENCY AND STAFF	35	20	35	25	26	27	133	Costs vary depending on service*	
EXPERIENCE TRANSLATING WRITTEN DOCUMENTS, INCLUDING GOVERNMENT AND LEGAL	20	20	20	17	18	17	92		
DEMONSTRATE KNOWLEDGE OF INTERPRETATION AND TRANSLATION OF PUBLIC DOCUMENTS	10	10	10	7	8	7	42		
DIVERSITY OF LANGUAGES SERVICES	10	10	10	8	8	7	43		
FEE SCHEDULE	10	4	4	4	4	4	20		
PROGRAMS AND AVAILABILITY OF IN PERSON SERVICES, TURNAROUND AND RESPONSE TIME	10	10	8	8	9	8	43		
OVERALL CAPABILITY TO PROVIDE OVERSIGHT OF SERVICE AND TIMELY REPORTS AND BILLING	5	5	5	4	2	3	19		
TOTALS:	100	79	92	73	75	73	392		

TOTAL SCORE:	392	AVERAGE	78.4
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CONTRACTOR: LionBridge		Waltham, MA	

CATEGORY: (project specific)	Total Avail. Points	Evaluator 1	Evaluator 2	Evaluator 3	Evaluator 4	Evaluator 5	CATEGORY TOTALS	COSTS/FEES
EXPERIENCE AND QUALIFICATIONS OF AGENCY AND STAFF	35	20	35	32	25	32	144	Costs vary depending on service*
EXPERIENCE TRANSLATING WRITTEN DOCUMENTS, INCLUDING GOVERNMENT AND LEGAL	20	10	10	20	20	18	78	
DEMONSTRATE KNOWLEDGE OF INTERPRETATION AND TRANSLATION OF PUBLIC DOCUMENTS	10	10	5	9	9	8	41	
DIVERSITY OF LANGUAGES SERVICES	10	10	10	8	7	9	44	
FEE SCHEDULE	10	4	4	4	4	4	20	
PROGRAMS AND AVAILABILITY OF IN PERSON SERVICES, TURNAROUND AND RESPONSE TIME	10	10	10	8	5	9	42	
OVERALL CAPABILITY TO PROVIDE OVERSIGHT OF SERVICE AND TIMELY REPORTS AND BILLING	5	5	5	5	3	4	22	
TOTALS:	100	69	79	86	73	84	391	

TOTAL SCORE:	391	AVERAGE	78.2
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CONTRACTOR: Transperfect	Denver, Colorado
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CATEGORY: (project specific)	Total Avail. Points	Evaluator 1	Evaluator 2	Evaluator 3	Evaluator 4	Evaluator 5	CATEGORY TOTALS	COSTS/FEES
EXPERIENCE AND QUALIFICATIONS OF AGENCY AND STAFF	35	20	35	25	26	27	133	Costs vary depending on service*
EXPERIENCE TRANSLATING WRITTEN DOCUMENTS, INCLUDING GOVERNMENT AND LEGAL	20	20	17	17	18	17	89	
DEMONSTRATE KNOWLEDGE OF INTERPRETATION AND TRANSLATION OF PUBLIC DOCUMENTS	10	10	8	7	8	7	40	
DIVERSITY OF LANGUAGES SERVICES	10	10	10	8	8	7	43	
FEE SCHEDULE	10	4	4	4	4	4	20	
PROGRAMS AND AVAILABILITY OF IN PERSON SERVICES, TURNAROUND AND RESPONSE TIME	10	10	7	8	9	8	42	
OVERALL CAPABILITY TO PROVIDE OVERSIGHT OF SERVICE AND TIMELY REPORTS AND BILLING	5	5	5	4	2	3	19	
TOTALS:	100	79	86	73	75	73	386	

TOTAL SCORE:	386	AVERAGE	77.2
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CONTRACTOR: Accredited Language Services	New York, NY
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CATEGORY: (project specific)	Total Available Points	Evaluator 1	Evaluator 2	Evaluator 3	Evaluator 4	Evaluator 5	CATEGORY TOTALS	COSTS/FEES
EXPERIENCE AND QUALIFICATIONS OF AGENCY AND STAFF	35	30	35	28	28	27	148	Costs vary depending on service*
EXPERIENCE TRANSLATING WRITTEN DOCUMENTS, INCLUDING GOVERNMENT AND LEGAL	20	15	20	16	20	17	88	
DEMONSTRATE KNOWLEDGE OF INTERPRETATION AND TRANSLATION OF PUBLIC DOCUMENTS	10	5	10	7	10	7	39	
DIVERSITY OF LANGUAGES SERVICES	10	10	10	5	8	7	40	
FEE SCHEDULE	10	5	5	5	5	5	25	
PROGRAMS AND AVAILABILITY OF IN PERSON SERVICES, TURNAROUND AND RESPONSE TIME	10	5	10	3	8	7	33	
OVERALL CAPABILITY TO PROVIDE OVERSIGHT OF SERVICE AND TIMELY REPORTS AND BILLING	5	2	5	5	2	3	17	
TOTALS:	100	72	95	69	81	73	390	

TOTAL SCORE:	390
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AVERAGE	78.0
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* NOTE: The following cost analysis was done by comparing the highest used translation service (Spanish) during normal hours:

CONTRACTOR	ONSITE RATE/HOUR	TELEPHONIC RATE/MINUTE
CESCO Linguistic Services	\$50.00	\$1.00
A&A Languages, LLC	\$40.00	\$1.50
LanguageLine Solutions	N/A	\$0.82
Human Touch Translation Ltd.	\$65.00	\$0.50
LionBridge	\$90.00	\$0.79
Transperfect	\$52.50	\$1.00
Accredited Language Services	\$49.50	\$1.00
Language Nexus, Inc.	\$55.00	\$1.50
Translation Excellence	N/A	\$1.00